



**Information Technology / Hardware Technician (CATI-09-002)
Daleville, Alabama**

Information Technology /Hardware Technician

Location:	Daleville, Alabama	Job Posting No :	CATI-09-002
Position Status :	Full Time	Posting Start Date:	August 31 2009
Start Date:	N/A	Posting End Date:	December 31 2009
End Date:	Permanent Position		

Job Description

- Build, configure, and physically set up computer systems including rack mounted systems. Perform certification testing prior to customer hardware delivery.
- Perform general maintenance tasks, troubleshoots, and repairs on computer systems and peripheral equipment.
- Install operating systems/images to new PC systems.
- Implement security fixes, operating system patches, and antivirus software.
- Design, development, and maintenance of company website.
- Improve system performance by investigating current environment, recommending solutions, and integrating more efficient solutions.
- Evaluate and provide techniques for increasing user desktop productivity.
- Ensure configuration management including backups.
- Support customers with computer/software related issues.
- Research and evaluate new hardware, software, and networking capabilities.
- Manage and maintain a hardware and software resource inventory.
- Develop and update procedural manuals related to hardware and software company requirements.
- Maintain records on computer networks, including hardware and software for inventory control and customer delivery.
- Procurement of all hardware and software company requirements.
- Provide as-built drawings of work performed on deliverable customer rack mounted systems.
- Contact vendors for failed hardware and software.

Qualifications Required

- University or Technical College Degree in Computer Technology, Computer Science or equivalent field.
- Knowledge of Microsoft Products (Windows Servers and networking, Operating Systems, Office Products, and Exchange/Outlook including VPN technology).
- Knowledge with Symantec Ghost imaging software.
- Knowledge with Adobe Photoshop.
- Knowledge of computer based platforms and experience supporting a variety of hardware, software and network technologies.
- Knowledge in programming languages: C, C++, FORTRAN, Visual Studio, and UNIX Shells.
- Knowledge in operating systems: UNIX, LINUX, and WINDOWS.
- Strong interpersonal, communications and planning skills.
- Strong focus on quality improvement with a continuous drive towards process improvements.
- Ability to work and communicate well with co-workers and colleagues, team player.
- Ability to lift 50 lbs.

Qualifications Preferred

- Knowledge in various display systems.
- Familiar with industrial standard OpenGL™ standard format.
- Overall knowledge in various aspects of simulation field.

Experienced Desired

- Minimum of two years IT and computer hardware relevant experience.

Please contact Joy Teeter at (334) 598-1319 or via email at careers@catinet.com for further information.